

# Privacy Notice

Last updated: April 14, 2026

This Privacy Notice (“**Privacy Notice**”) explains how Douro Labs LLC, a Delaware limited liability company (“**Douro Labs**”, “**we**”, “**us**”, “**our**”) collects, uses, shares, and protects user (“**you**”, “**your**”) personal information when you interact with us or one of our subsidiaries and/or affiliates through our website(s), dourolabs.xyz and pythdata.app (each, a “**Website**”) or when you purchase our services, and software (collectively, “**Services**”). For purposes of this Privacy Notice, personal information means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household.

Please read this Privacy Notice carefully. By using our Services, you agree to the processing of your information in accordance with this Privacy Notice.

## 1. **Information We Collect and Why.**

We collect personal information as you engage with our Services, including when you:

- **Register for an account.** When you fill out an online form to inquire about, or register for, our Services, we collect your name, title/role of your organization, the name of your organization, and professional email address. We use this information to create your account, send you marketing and promotional materials, communicate with you, and provide you, our Services.
- **Make a payment.** When you make a payment, we collect, from our third-party payment processor Stripe, your name, your professional email address, and billing address. We receive this information from Stripe to verify the transaction has been completed. Douro Labs does not process your payment nor does it retain your payment information. To learn more about how Stripe handles your personal information, please refer to <https://stripe.com/privacy>.
  - i. Information about your computer and internet connection, including, but not limited to, the type of device you use, the IP address of your device, your operating system, the type of Internet browser you use, unique device identifiers and other diagnostic data; and
  - ii. Usage data and automatically collected technical information such as traffic data, logs, and other communication data and the resources that you access and use on the Service.

## 2. **How We Share Your Personal Information.**

Douro Labs may share your personal information in the following circumstances:

- **With Service providers.** We may share personal information to our service providers who use this information to perform services for us, such as cloud hosting providers, advertising partners, payment processing partners, customer service and/or support providers.
- **For Legal Purposes.** We may share your personal information where we are legally required to do so, such as in response to court orders, law enforcement or legal process, including for national security purposes; to establish, protect, or exercise our legal rights, as required to enforce our terms of service or other contracts; to defend against legal claims or demands; to detect, investigate, prevent, or take action against illegal activities, fraud, or situations involving potential threats to the rights, property, or personal safety of any person; or to comply with the requirements of any applicable law.
- **In the Event of a Corporate Reorganization.** In the event that we enter into, or intend to enter into, a transaction that alters the structure of our business, such as a reorganization, merger, acquisition, sale, joint venture, assignment, consolidation, transfer, change of control, or other disposition of all or any portion of our business, assets or stock, we would share personal information with third parties, including the buyer or target (and their agents and advisors) for the purpose of facilitating and completing the transaction. We will also share personal information with third parties if we undergo bankruptcy or liquidation, during such proceedings.
- **With Third Parties.** We may need to disclose your personal information to third parties, such as legal advisors, law enforcement agencies, or governmental/regulatory bodies to protect our legal interests and other rights, protect against fraud or other illegal activities, prevent harm, for risk management purposes, and comply with our legal obligations.

### 3. **Cookies.**

We use only first-party cookies to enhance your browsing experience, improve site functionality, and prevent fraud. These cookies are set and accessed solely by our Website(s) and do not track your activity across other sites. You can manage your cookie preferences at any time through your browser settings. You can configure your browser in such a way that no cookies are stored on your computer, or a message always appears before a cookie is installed. Complete deactivation of cookies may result in our Website(s) not functioning or not functioning completely.

### 4. **Do Not Track.**

We do not respond to Do Not Track requests. Do Not Track is a preference you can set in your web browser to inform websites and mobile applications that you do not want to be tracked. You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

## **5. Security of Data.**

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

## **6. How Long Do We Keep Your Data?**

We only retain your data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of complying with legal retention requirements and where required to assert or defend against legal claims.

## **7. Links to Other Sites**

Our Service may contain links to other sites that are not operated by us. If you click a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Notice of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

## **8. Children's Privacy**

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your child has provided us with Personal Information, please contact us at [ops@dourolabs.xyz](mailto:ops@dourolabs.xyz). If we become aware that we have collected Personal Information from children without verifiable parental consent, we will take steps to remove that information from our servers.

## **9. Your Information Choices.**

You may access your account to correct or view certain personal information you provided to us and that is associated with your account.

You can opt out of receiving marketing and promotional communications by clicking the "Unsubscribe" button on the email or by emailing us at [ops@dourolabs.xyz](mailto:ops@dourolabs.xyz). Please note, we may still send you communications about our Services.

If you wish to opt-out of the sharing of your personal information with Douro Labs, please contact us at [ops@dourolabs.xyz](mailto:ops@dourolabs.xyz).

## **10. Changes to This Privacy Notice.**

We may change this Privacy Notice from time to time. If we make changes, we will notify you by revising the date at the top of the policy and, in some cases, we may provide you with additional notice.

#### **11. Contacting us**

If you have any questions about this Privacy Notice, please contact us at [ops@dourolabs.xyz](mailto:ops@dourolabs.xyz).