

Exit plan

How a customer leaves TestingBot with continuity of testing and full recovery of its data.

Substitutability: low-complexity by construction

There is no proprietary test format to migrate away from. Tests written against TestingBot use standard Selenium WebDriver, Appium, Cypress and Playwright protocols and run unchanged against any compatible grid or local infrastructure; switching provider is an endpoint and credential change in CI configuration, not a rewrite. Storage is S3-compatible and test artefacts (video, screenshots, logs, session metadata) export at any time over the documented REST API.

What leaves with you

- **Test suites:** remain in your own repositories at all times; TestingBot never holds the only copy.
- **Test artefacts:** exportable per session or in bulk via the REST API throughout the contract and the transition period.
- **Account and team data:** team structure, audit logs (CSV export) and usage data exportable from the dashboard and API.

Transition period

On termination for any reason, the DORA addendum grants a transition period of up to 90 days during which the service continues under the same terms, so testing is not interrupted while a successor is stood up. Termination notice is 30 days or as stated in the Order Form.

Data return and deletion

At the end of the transition period, data is returned on request and then deleted per the Data Processing Addendum. Standard artefact retention is 30 days, so most test data ages out of storage on its own; deletion of remaining account data is confirmed in writing on request.

Insolvency, resolution and discontinuation

The Art. 30(2)(d) commitments (access, recovery and return of data) apply equally on insolvency, resolution or discontinuation of the service, and the REST API export path requires no assistance from TestingBot personnel to operate.